



Yorkshire Netball

Regional Senior League 2023-24

7	Competition Complaints Procedure
7.1	All queries and complaints should be directed to the Competition Referee in the first instance, which will be dealt with as follows
7.1.1	During the Yorkshire Netball Regional Senior League Competition stage, where the Complaint relates to the playing of a match, the scoring and/or results, the relevant team member or Team Official must: <ul style="list-style-type: none"> a) Inform their opponents and the umpires of the complaint. b) Mark the scoresheet with the words 'under protest' c) Send the marked Scoresheet to the Competition Referee, within seventy-two (72) hours of the match. d) Attach a letter to the scoresheet to explain the issue in full to the Competition Referee e) The Competition Referee will decide what action should be taken
7.1.2	The Competition Referee will acknowledge receipt of the query or complaint and make a decision on the matter within seventy-two (72) hours of receipt of the query or complaint. The Competition Referee's decision in relation to decisions taken under clause 7.1.1 is binding apart from where parties to the complaint 'have the right' to appeal the decision under section 8 below.
7.2	Where a Complaint relates to the governance or administration of the Competition by the Competition Referee, such complaint will be dealt with under the complaint's procedure of Yorkshire Netball.
7.3	Where a Complaint relates to the behaviours of an individual player or team, volunteer of individual attending the competition which could be considered as a disciplinary offence under England Netball's Disciplinary Regulations, such complaint will be dealt with in accordance with the procedures set out in England Netball's Disciplinary Regulations and should be referred to the Disciplinary Secretary of the appropriate authority.
8	Appeal of the Competition Referees Decision
8.1	The decision of the Competition Referee in relation to a complaint submitted in accordance with sections 7.1 shall be final and binding on all parties save that a party has a right to appeal in the following circumstances:
8.1.1	if the decision of the Competition Referee has a potential impact on a match result, a league table, or the outcome of a competition, AND
8.1.2	if there has been a failure by the Competition Referee to follow or act in accordance with these regulations and/or the Competition Referee has reached a decision on the basis of an error of fact.
These are the only grounds of appeal, and any appeal must be submitted in accordance with the appeals process set out below	
8.2	An appeal should be forwarded in writing from the Team Manager of the appealing team to the Competition Organiser within seventy-two (72) hours of the match.
8.3	The appeal shall be accompanied by a cheque for £100 which shall be returned if the appeal is upheld or if there are any extenuating circumstances. The Competition Appeals

	Committee (CAC) will decide whether the extenuating circumstances warrant the cheque being returned.
8.4	The Competition Organiser will establish a CAC which will consist of individuals that are independent of and not connected to the competition. One of those individuals will be appointed as the chair.
8.5	The chair of the CAC will send the appeal to the opposing team and any other team the CAC believe could be affected by the outcome of the appeal. These teams will be permitted seventy-two (72) hours, from the date that appeal notice is sent from the CAC to submit any evidence or submission that they wish the CAC to consider.
8.6	All submissions and evidence must be submitted in writing. The chair of the CAC will have the discretion to determine the process, procedure, and direction of the appeal.
8.7	The CAC shall meet and reach a determination within seventy-two (72) hours of receiving all the evidence and submissions.
8.8	The CAC will notify all the parties that made submissions and presented evidence of its decision and any penalties and sanctions imposed within twenty-four (24) hours of it reaching its determination. The CAC shall have discretion to publish the decision through whatever means it considers appropriate.
8.9	The CAC shall have the delegated power of Yorkshire Netball to make all decisions and impose and enforce any penalties and sanctions (but not limited to, reprimands, the deduction of points, fines, suspensions, and exclusion from the competition) relating to the appeal. There is no further right of appeal on the decision.
8.10	The procedures set out in this section shall be governed by the Arbitration Act 1996 (the act) and amount to a binding arbitration agreement for the purposes of section 6 of the Act.
8.11	The parties also waive irrevocably their right to any form of appeal, review or recourse to any court or other judicial authority, or under England Netball's Disciplinary Procedures Manual or otherwise, as far as such waiver may be validly made.
8.12	The seat of arbitration shall be England, the language shall be English and the governing law of the regulation and these proceedings under Section 8 shall be English Law.
8.13	If the circumstances require a decision to be taken sooner than provided for by this section 8, and all parties to the appeal consent, the timetable within which an appeal is raised, submissions made, and the decision taken can be shorter than seventy-two (72) hours stated in this section. In such cases the CAC shall issue a revised directions timetable which shall be binding on all parties
8.14	In order to adhere to the timescales, set out in this Section 8, all communications will take place via electronic mail to the contact held on Yorkshire Netball's administration for the Competition (as detailed on the Entry Form). It is the participating clubs/team's responsibility to ensure that these contact details are kept up to date.